

Annual Report 2018/2019



About Cholmondeley

Proud to be in our 95th year, Cholmondeley Children's Centre continues to provide a unique approach to caring for and supporting the children and their whānau within Canterbury.

Our Vision

Value Our Children – A Canterbury haven, creating a meaningful and enduring difference for every child and their whānau.

Our Purpose

Every child leaves with an enhanced wellbeing.



Trust & Grants

Advance Ashburton Community Foundation
Air Rescue and Community Services
AMI Community Grants
Aoraki Foundation
Blogg Charitable Trust
Burrow Brothers Charitable Trust
CERT
Christchurch Airport Community Fund
Christchurch Casino Charitable Trust
Christchurch City Council Strengthening Communities
Cognition Education Trust
E B Millton Charitable Trust
Estate J P Cooper
Farina Thompson Charitable Trust
Jones Foundation
Little Company of Mary- New Zealand
Mackenzie Charitable Foundation
Mainland Foundation
Mary Moodie Family Trust
Maurice Carter Charitable Trust
New Zealand Charitable Foundation
New Zealand Lottery Grants Board
NZ Community Trust
One Foundation
Pamela Maling Memorial Trust
Pamela Webb Charitable Trust
Rata Foundation
Robert & Barbara Stewart Charitable Trust
Rule Foundation
Shepherd Ministries Charitable Trust
S J Charitable Trust
The Community Trust of Mid & South Canterbury
The David Ellison Charitable Trust
The Dublin Street Charitable Trust
The Elizabeth Ball Charitable Trust
The Lady Tait Charitable Trust
The Lion Foundation
The Southern Trust
Un Cadeau Charitable Trust
Youthtown Inc

Bequests

Estate of Alistair Malcolm
Hamish McCrostie – Legacies
Estate of Hazel Tait
Estate of Vera Cousins

For details of our financial results please visit our website www.cholmondeley.org.nz

Arron Perriam



Arron Perriam
Chief Executive

“Helping a person may not change the world but it may change the world for that person”

“Helping a person may not change the world but it may change the world for that person”. This beckons the question, how do we know if Cholmondeley is making a difference in the world?

To help answer that question this year Cholmondeley launched its very own Outcomes Framework, capturing specific key data on the tamariki and whānau experience and progress, our service collaborations, referral sources and much more. We will utilise the framework to inform our service development, reflect our value to funders and government and ultimately improve our service offering to children and their whānau.

This year Cholmondeley has taken big strides towards our vision of valuing our children, providing a Canterbury haven, and creating a meaningful and enduring difference for every child and their whānau. We continue to remain committed to providing high quality care to the children and this comes from ensuring our staff commitment, culture and capability remains strong. This year we employed a dedicated social worker who will provide direct engagement and support to the families and caregivers of children at Cholmondeley.

We have progressed our workforce development with the introduction of an apprenticeship programme for care services for staff to further hone their skills.

Our annual fundraising ‘Little Gems Awareness Month’ built on its success from the previous year and it continues to grow, giving us the opportunity to make valuable connections with in the wider community. We worked hard to secure multi-year contracts with Oranga Tamariki and the Ministry of Education. This combined with strong networking with over 135 agencies visiting Cholmondeley in the last year, ranging from kaupapa Maori, to health professionals and government agencies means we really are setting up Cholmondeley for the future and allows us to continue to remain focused on more regular stays for children and ensuring they really do leave with an enhanced wellbeing.

To close out the year Cholmondeley was proud to be a finalist in the Westpac Canterbury Champion Business Awards again for its impact within the community. I would like to acknowledge the dedication and tremendous work undertaken by the Cholmondeley team. Their commitment to Cholmondeley, children and families is inspirational.

Janine Morrell-Gunn



Janine Morrell-Gunn
Chairman

2019 has been a year of consolidation and we remain committed to carrying out our strategic plan, embedding our vision and core purpose.

To ensure our service delivery achieves the best outcomes for all, a key focus is increasing engagement with manawhenua, parents and caregivers with stronger bi-cultural and multi-cultural practices.

Our priority is team culture where staff feel valued and involved – our staff's daily dedication to the children is something of which I am very proud. We continue to strive to be both an employer and partner of choice with our contract providers – Oranga Tamariki, the MoE, business and community organisations.

Our greatest challenge is our financial sustainability. We continue to strengthen our financial position through revenue diversification and the growth of commercial and strategic relationships. Whilst we receive approximately 23% of our total budget from government contracts, we still rely heavily on the generosity of people within our community.

I am very grateful to you – our members and community for your on-going support of Cholmondeley in keeping our tamariki safe and happy.

Facts

In the year 1 July 2018 to 30 June 2019

"I just think for my children, with me being on my own, I just think it's the making of them. ... They didn't like it at first, but now they love it. They take them out. They just keep talking about it. I don't know how I would be without Cholmondeley today. Honestly they have done the world with my kids. They give me that break. ... It's been amazing really." — Parent

We supported

354  Children

212  Families

We provided

4,461  bednights

73 children stayed for the first time

281 children had stayed at Cholmondeley before

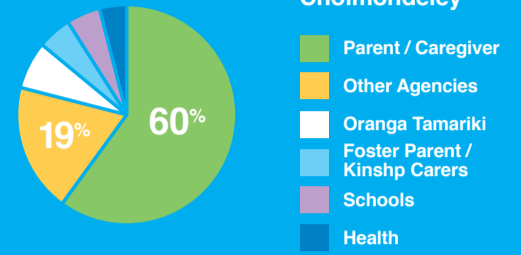
We provided Canterbury Children with

2,000  hours of education

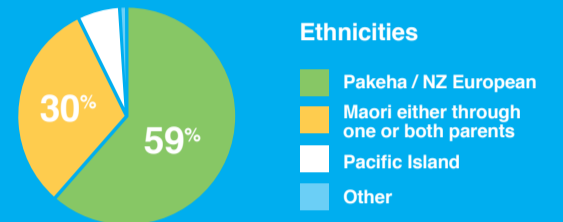
8,640  hours of residential care

1,100  nutritious meals

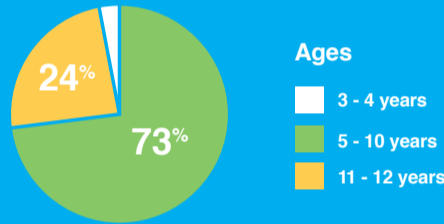
Referrals to Cholmondeley



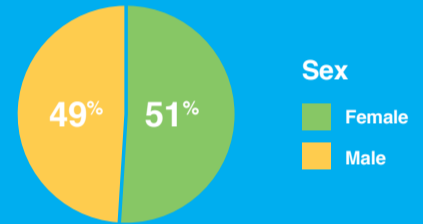
Ethnicities



Ages




Sex



Our Strategic Pillars

 **Whānau focussed**
Develop services & commit resources to achieve the best wellbeing outcomes for Tamariki and whānau.

 **Systems & processes**
Fit for purpose efficient & effective business systems, processes and risk management.

 **Partner of first choice**
Strong value proposition for service and community funders.

 **Employer of choice**
A culture where staff want and can give their best.

 **Sustainability**
Development of financial and environmental sustainability.

Community Fundraising

Sculpture on the Peninsula

Sculpture on the Peninsula
Sculpture on the Peninsula is a biennial event held in the grounds of the historic Loudon farm, Banks Peninsula and is the largest sculpture exhibition in the South Island. Cholmondeley Children's Centre is the proud recipient of this event and we are extremely grateful for the ongoing support of the Lombardy Charitable Trust who organise and run this event.



Riccarton Rotary Golf
The 28th Annual Cholmondeley Charity Golf Classic took place on Thursday 11th October 2018 at Templeton Golf Club and raised \$27,000 for Cholmondeley Children's Centre. Known as the friendliest tournament in town, the Riccarton Rotary support Cholmondeley by organising the charity golf day on an annual basis.



Avonhead Rotary - Twin Rivers
The Twin Rivers Motoring Extravaganza was a great family day out, featuring a showcase of much-loved cars for all eras along with music, entertainment, food and refreshments. Held on 10th March 2019 and hosted by Avonhead Rotary, the event raised \$12,500 for Cholmondeley Children's Centre.



Manchester Unity Friendly Society
Following their generous donation in 2018 Manchester Unity Friendly Society again selected Cholmondeley Children's centre as their nominated charity in 2019 by donating \$10,000. We are grateful for their ongoing support which allows us to continue to create a safe haven for the children of Canterbury.



Ballantynes Angels
Ballantynes Christmas window has long been a highlight of the festive season in Christchurch. The 2018 window display was unveiled with great fanfare on Friday 23rd November with jesters, balloon sculpturing and other fun whānau activities. Ballantynes raised \$3435 from this event and other instore fundraising initiatives in the lead up to Christmas. Cholmondeley Children's Centre is grateful for Ballantynes support over the past 10 years.

"Being a Grandma the break is always good and I know that the girls will be doing fun stuff that I may not be able to do or afford."

— Grandparent who is primary carer for grandchildren

"It (a stay) always enhances their wellbeing. They talk about it all the time with their school friends, and always come home really happy. It's a great part of their lives."

— Grandparent who is primary carer for grandchildren