

Annual Report 2020/2021

"I love how my grandchildren have developed socially over the past few years since going to Cholmondeley. Cholmondeley is my backstop. I don't know what I'd do if I didn't have that"

— Grandma and caregiver of seven says.

About Cholmondeley

Cholmondeley provides respite care and education for tamariki (aged 3-12 years) whose families are experiencing stress or crisis. In these situations, children can become vulnerable, especially when a family's usual support, like friends and family, are unable to help.

A stay at Cholmondeley provides children with an opportunity to develop his or her strengths and build resilience in a safe and fun environment. All aspects of Cholmondeley's service are underpinned by a philosophy of care based on the rights of children. We believe in the mana and rich potential of every child, and centre our care and education on helping them to develop their own strengths.

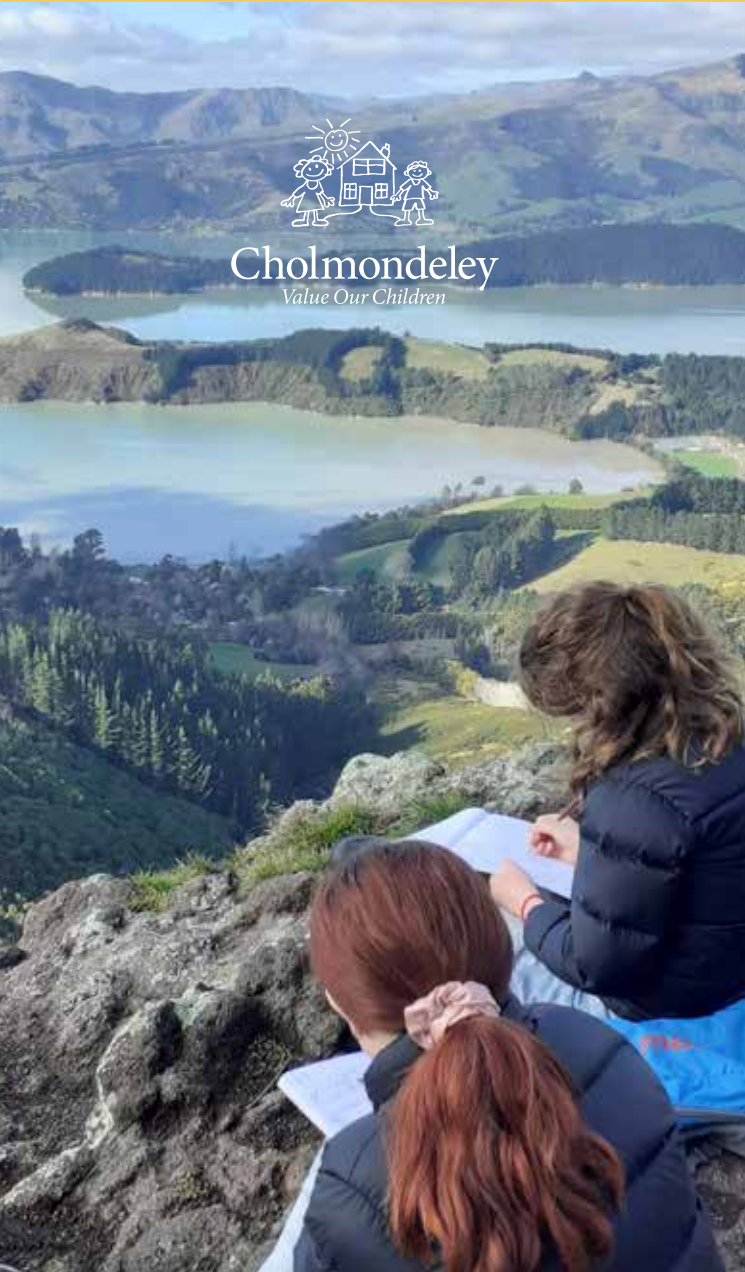
Cholmondeley also provides support to whānau in the community through its outreach programme delivered by the Awhi (Care) team to strengthen resilience in an ever-changing environment.

Our Vision

Value Our Children - A Canterbury haven, creating a meaningful and enduring difference for every child and their whānau.

Our Purpose

Every child leaves with an enhanced wellbeing.



General Manager



Robyn Wallace
Robyn Wallace
General Manager

Looking back I can't believe how much has happened in my first few months. Stepping into the role of General Manager in January 2021 my arrival at Cholmondeley coincided with a Penguins campaign in full waddle. Cholmondeley was so grateful to be chosen by Wild In Art as the recipient charity. We celebrated the success of the Penguins campaign that buoyed everyone's spirits and again we were overwhelmed by people's generosity.

In early 2021 Cholmondeley established an outreach program, with staff dedicated to working directly with whānau and tamariki in their homes to support, assist and grow their resilience in our swiftly changing environment where social inequities are becoming more prevalent.

The outreach work has a long-term focus as change is incremental, requiring trust and partnerships with whānau.

I am continually humbled by the generosity Cholmondeley receives from the community, members, donors, corporates, supporters, funders and volunteers. It is only due to this support that Cholmondeley is able to continue delivering a unique service for Canterbury tamariki, from one of the most spectacular locations on earth.

Our sights remaining firmly set on the future and continuing respite services for tamariki and whānau with an amazing team, fully focused on improving tamariki and whānau futures.

**Ko te ahurei o te tamaiti
arahia ō tātou mahi
"Let the uniqueness of the child
guide our work"**

Ngā mihi nui
Robyn Wallace

Impact

A struggling single mother reached out to Cholmondeley requesting respite for her three children. Her ongoing physical health issues often required emergency stays in the hospital. Without family or a wider network to assist, the mother was left isolated and in desperate need of support.

Over the past five years, Cholmondeley has provided planned and emergency respite for the tamariki totaling over 40 stays, enabling the mother to prioritise her own health needs.

With the youngest child requiring a strict dietary routine, Cholmondeley kaimahi (staff) helped her to embrace this, creating a special cookbook that she can use both at Cholmondeley and home. In response to feedback from the child, Cholmondeley also helped to facilitate a transition back to mainstream education, after she turned 13.

Cholmondeley staff carefully planned stays with careful consideration to book her with other girls her age. They created opportunities to attend activities outside of Cholmondeley like ballet lessons, which provided a platform for the tamariki to build connections and stronger relationships with her peers.

For her mother "it's a chance to breathe and catch my breath. My daughter can do things that I am unable to do with her, it's good for me to know she is having fun. Cholmondeley is and has been for many years a very special place for us as a family. Cholmondeley had become our extended family...the changes happening with my daughter are very heartening."

"Cholmondeley had become our extended family...the changes happening with my daughter are very heartening."

Chair



Janine Morrell-Gunn
Janine Morrell-Gunn
Chair

I am immensely proud of the way our team at Cholmondeley has met the needs of Canterbury tamariki and whānau over this last year to ensure we deliver a best practice service and safe friendly environment for every person who walks through our gate.

I congratulate our new General Manager and rangitira, Robyn Wallace for her leadership and the significant gains she has made across all areas of our work since joining us in January. Together with Toni Tinirau (relieving Practice/Ops Manager) Robyn has realigned our organisational structure to better meet our strategic goals and empower our team to work more collaboratively and effectively together.

We were so moved by the generosity of Cantabrians from our Pop Up Penguins Auction led by former Fundraising and Marketing lead Tanya Cooke for which we are very grateful.

The mahi of the new Refocus team working together with our Awhi team has enabled us to reach out into the community and grow our relationships with whānau to assist our tamariki further.

Jodie Gill joins us as Fundraising and Marketing lead bringing experience, innovation, and passion to the team.

The Board has actioned the creation of our cultural narrative, sought guidance and collaboration with Ngati Wheke on this and other areas of our work. My heartfelt thanks to the Board for giving so freely many hours of your time, professionalism and empathy to always finding a solution with an eye to the future. A special thanks to Kerry Dellaca who leaves us after a lifetime of service on the Board (since 2007) to Chair the Foundation - Mei Kore Ake Koe - If Not For You.

Moving forward our team will be reaching out further to enhance existing and establish new partnerships, fundraising and friend raising - to support our Cholmondeley kaupapa: A Canterbury Haven, Creating a Meaningful and Enduring Difference For Every Child And Their Whānau.

Ngā mihi nui
Janine Morrell-Gunn
Chair

Facts

In the year 1 July 2020 to 30 June 2021

We supported

318 Children

229 Families

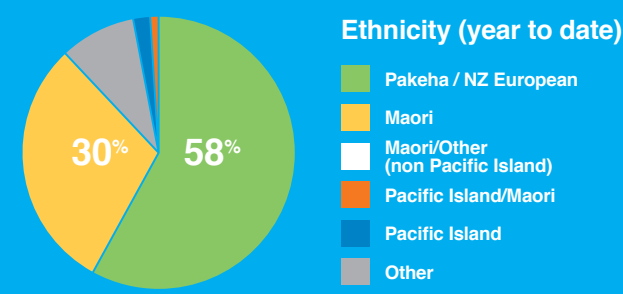
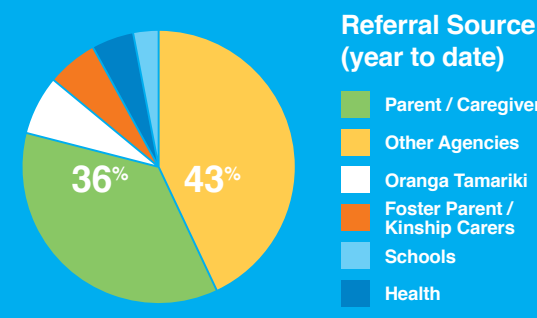
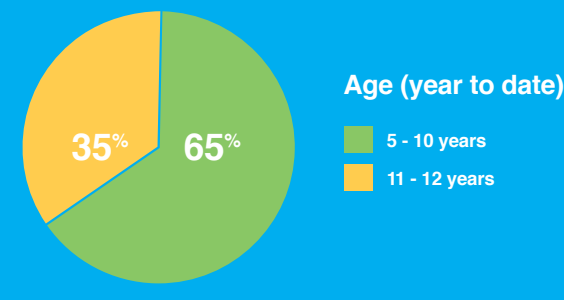
We provided

4,094 Bednights

1442 Admissions

132 Children stayed for the first time

186 Children had stayed at Cholmondeley before



We provided Canterbury Children with

25,272 Hours of quality care

1,029 Nutritious meals

441 Resilience building trips

Community Supporters



Ballantynes
Ballantynes Christmas window has long been a highlight of the festive season in Christchurch. The 2020 window display was unveiled on Friday 20 November. Ballantynes raised \$4,200 from this event and other in-store fundraising initiatives in the lead up to Christmas.



POP UP PENGUINS Presented by Harcourts
Cholmondeley was honoured to be the charity of choice for the Pop up Penguins fundraiser. This fundraiser was super special, as due to Covid restrictions globally this was the only Wild In Art sculpture trail able to be launched anywhere in the world in 2020. Once decorated, 120 penguins popped up all over Otautahi during the summer months on a public art trail.

After 9 weeks being on display, the team at Harcourts Canterbury ran an auction and with over 400 people attending, and all the penguins being sold, the final total under the hammer was \$1,005,500 with Wild In Art donating 75% of proceeds to Cholmondeley.

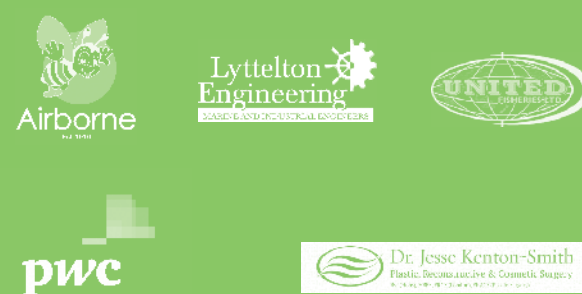


The 30th Annual Cholmondeley Charity Golf Classic took place on Thursday 15 April 2021 at Templeton Golf Club and raised \$30,000 for Cholmondeley. Known as the friendliest tournament in town, the Riccarton Rotary support Cholmondeley by organising the charity golf day.

Corporate Sponsors

Te Maunga (The Mountain)

Each supporting \$10,000 + GST



Te Moana (The Ocean)

Each supporting \$5,000 + GST



Trust & Grants

- Advance Ashburton Community Foundation
- Blogg Charitable Trust
- Christchurch City Council Strengthening Communities
- Community Trust of Mid & South Canterbury
- Dublin Street Trust
- E B Milton Charitable Trust
- Elizabeth Ball Charitable Trust
- Estate J P Cooper
- Farina Thompson Charitable Trust
- Foodstuffs South Island Community Trust
- John Ilott Charitable Trust
- Jones Foundation
- Keith Laugesen
- Kiwi Gaming Grant
- Lindsay Foundation
- Little Company of Mary - New Zealand
- Mainland Foundation
- Maurice Carter Charitable Trust
- Ministry for Women
- Ministry of Social Development
- New Zealand Lottery Grants Board
- NZ Community Trust
- Pamela Webb
- Perpetual Trusts Christchurch Casino Charitable Trust
- Pub Charly Limited
- Rata Foundation
- Robert & Barbara Charitable Trust
- Sargood Bequest
- Shepherd Ministries Charitable Trust
- Sybil Ada Hensley
- Te Pūtahitanga o Te Waipounamu
- The David Ellison Charitable Trust
- The Jansen Trust
- The Lady Tait Charitable Trust
- The Lion Foundation
- The Southern Trust
- The Sutherland Self Help Trust
- Timaru District Council
- United Way New Zealand
- Wilks Charitable Trust
- Youthtown Inc

Bequests:

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For details of our financial results please visit our website
www.cholmondeley.org.nz